

Plymouth Services

Christmas Opening Times 2023

Citizens Advice National Helpline on 0808 278 7910: open to provide advice to anyone who needs it from 9am - 5pm on December 22nd, 27th, 28th and 29th.

Plymouth Trussell Trust Foodbank – Oasis Project: open 22nd December (10am - 1.30pm), 27th December (1.30pm - 3.30pm), and 29th December (11am - 1pm).

Plympton Trussell Trust Foodbank: open December 21st and 28th from 10am - 1pm. Closed only on 26th December (Boxing Day).

Plymouth Soup Run: open every day of the year at the following times/locations:

8.45 - 9.15pm – The Money Centre, Mayflower Street

9.20 - 9.30pm – The Hoe, opposite the 'Wedding Cake'

9.35 - 9.45pm – Martin Street

9.50 - 10.00pm – King's Road

Plymouth Domestic Abuse Services on 0800 458 2558: phonenumber open from 8am - 4pm on December 22nd and 27th, and from 8am - 5pm on December 28th and 29th. Re-open from 8am - 5pm as normal on Tuesday 2nd January.

Shekinah: open on days listed below, call **01752 203480** for more information.

Friday 22nd December (8am - 1pm)

Saturday 23rd and Sunday 24th (9am - 11.45pm - rough sleepers only)

Monday 25th December (9am - midday)

Tuesday 26th December (8am - 10am - rough sleepers only)

Shelter: drop in is closed from 25th December - 1st January, re-opening 2nd January. Telephone line **0344 515 2399** open to provide housing advice from 9am to 5pm on December 27th, 28th and 29th. Normal telephone service resumes on Tuesday 2nd January on **0808 800 4444**.

PATH: telephone service open to provide general housing advice from 9am - 5pm on December 27th, 28th and 29th - call **01752 255889**. The rough sleeper team will be available every day throughout the Christmas period - press option **3** after calling their telephone number to be connected to this team. Services re-open as normal on Tuesday 2nd January.

Plymouth City Council: you can call the council for urgent help on **01752 668000** at weekends, on Christmas Day, Boxing Day and New Year's Day. They can support with things like reporting safeguarding concerns, accessing a foodbank, or help if you are homeless.

Plymouth Mental Health Services: available 24 hours a day, 7 days a week. This first response service is for anyone experiencing a crisis - call for expert mental health advice and support. Call **0800 923 9323** (18 years and over) or **01752 435122** (under 18s)