

Citizens Advice Plymouth Volunteer Recruitment Journey

Step 1: Expression of Interest

Prospective volunteers can express interest by visiting our website or contacting the Volunteer Manager directly. Our FAQ page confirms details of any criteria that must be met to volunteer.



Step 2: Application Form

Our Volunteer Manager will provide a link to our application form, which asks for personal details, skills & experience, desired role, referees, and availability for training and ongoing volunteering.



Step 3: Selection Interview

If appropriate after receiving the application form, a selection interview is arranged to allow us to explore suitability, discuss roles, review the training schedule, and confirm next steps.



Step 4: Pre-checks

If successful following selection interview, we will complete pre-checks to confirm that key criteria is met to allow volunteering, and we will request references.



Step 5: Induction & Training

Once Step 4 is completed, we will send out the induction plan and training schedule, set up internal accounts as needed, and invite you to visit our office ahead of your first day of training.