

Citizens Advice Plymouth Volunteer Recruitment Journey

Step 1: Expression of Interest

Prospective volunteers can express interest by visiting our website or contacting the Volunteer Manager directly. Our FAQ page confirms details of any criteria that must be met to volunteer.



Step 2: Application Form

Our Volunteer Manager will provide a link to our application, which asks for personal details, skills & experience, desired roles, availability & referees.



Step 3: Taster Session

If appropriate you will be invited to a taster session. You will be able to see volunteers and staff in action and will take part in activities to get a feel of what its like to volunteer with us.



Step 4: Selection Interview

After attendance at the Taster Session, a selection interview is arranged to explore suitability, confirm roles, the training schedule and next steps.



Step 5: Pre-checks & References

If successful following selection interview, we will complete pre-checks to confirm that key criteria is met to allow volunteering and we will request references.



Step 6: Induction & Training

Once step 5 is completed, we will send out the induction plan and training schedule, set up internal accounts as needed, and provide all required information ahead of welcoming you on your first day.